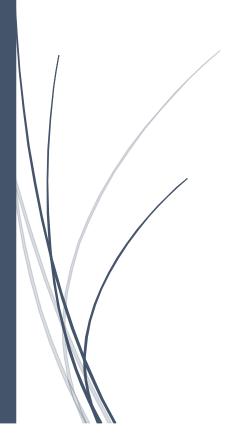




# Strategic Plan 2021-2025





#### **INSTITUTIONAL HISTORY**

According to the Council of Higher Education's (CoHE) decision dated 09.03.1993 and numbered 93.6.249, departments of Business Administration (English), Economics (English), and International Relations (English) which were initially part of the DEU Faculty of Economics and Administrative Sciences were brought together to establish Faculty of Business (FoB). Department of Tourism Management, formerly part of DEU Faculty of Science and Letters, joined the FoB with the Higher Education Executive Committee decision dated 25.01.1994. The Department of International Business and Trade was established under the CoHE's decision dated 03.09.2008 and article 7/d-2 of Law No. 2547, which was changed with Law No. 2880. Currently, the Faculty of Business is made up of these five departments where the medium of instruction is English.

With the University Senate's decision dated 23.12.2014 and numbered 434/9, and the decision taken at the Higher Education Council's 05.03.2015 dated General Assembly meeting, international double diploma programs of Business Administration (UOLP-SUNY ALBANY), Economics (UOLP-SUNY ALBANY), and International Relations (UOLP-SUNY ALBANY) were established within the scope of the "Protocol for International Joint Program for Bachelor's Degree" signed between the DEU FoB and the State University of New York Albany Campus (USA).

FoB carries out eight different programs at the bachelor's level. The graduate programs carried out by the departments are officially administered by the Graduate School of Social Sciences. The International Relations bachelor's program and the international joint degree programs carried out by the FoB are excluded from the AACSB accreditation process.

Dokuz Eylul University FoB has played a pioneering role since its foundation. Some of the firsts are listed below;

The Firsts of FoB in Turkey	The Firsts of FoB in Izmir	The Firsts of FoB at the University
• The establishment of the first Faculty	<ul> <li>Department of International</li> </ul>	Foreign Language Business Education
of Business after 1982	Relations (1992)	(1989)
<ul> <li>International Double Degree Practices</li> </ul>	<ul> <li>First Honor and High Honor Lists</li> </ul>	Student Club (BAClub) (1989)
(1997)	(1992)	Special-Student Status (1992)
• The faculty-level Department of	<ul> <li>Student – Business Sector</li> </ul>	Teaching Services Assessment (1989)
Tourism Management (1994)	Employment Dialogue (1992)	• International Student Office (1992)
<ul> <li>Dual Language Education in the</li> </ul>	<ul> <li>Professional Career Development</li> </ul>	Pioneer Bologna Faculty (2010)
Department of Tourism Management	Education Program (1997)	International Week (2007)
(1994)	<ul> <li>Offering the Gender Equality</li> </ul>	International Summer School (2015)
	Course as a required Course (2016)	
	<ul> <li>International Week (2007)</li> </ul>	
	International Summer School (2015)	

#### **STRATEGIC PLAN**

Dokuz Eylul University (DEU) prepares its strategic plan every five years and re-evaluates its vision and mission. In line with this process, each academic unit goes through the same process. The former DEU Strategic Plan covered the years 2015 through 2020. At the beginning of 2020, preparation of the 2021-2025 Strategic Plan started and was finalized at the end of 2020. The Faculty of Business (FoB) also worked on its 2021-2025 Strategic Plan accordingly. The Faculty Strategic Plan Committee, which has representatives from all departments, led the process. During the revision process, the mission of the FoB was updated to align it with the changing needs of business education. Accordingly, the five-year strategic plan, goals, and strategies are aligned with the revised mission and the DEU five-year strategic plan.

#### PREPARATION PHASE

As the first step of the preparation phase of the Strategic Plan, the committee carried out activities to re-evaluate the mission during the first quarter of 2020. Groups, which included academic and administrative staff, and students participated in search conferences whereas focus groups were carried out with the graduates and representatives of the business world.



Planning for timing and location was made before the search conferences and focus groups. The Strategic Plan Committee sent invitation letters signed by the Dean to the groups of graduates and business world representatives.

#### Search Conferences

Search conferences with the existing academic and administrative staff were organized on the week of February 3-7, 2020. Mixed groups of academic and administrative staff met in the first two days to exchange ideas, carry out SWOT Analysis, and came up with and discuss the new mission statement proposals.



A search conference with students was also conducted. Groups were formed by inviting one male and one female student from each department and year of study. They were distributed to tables randomly and asked to do a SWOT analysis. The results were recorded on March 3, 2020.

The combined results of the SWOT Analysis are reported in Appendix 1.

#### Focus Groups

Focus groups were conducted with the graduates between 9-12 a.m. and with the employers between 1-5 p.m. on February 13, 2020, at the FoB. The following questions were asked to both groups separately and their responses were recorded.

- If there needs to be determined a strategic target and priority for the Faculty, what should it be?
- What kind of graduates should our students be?
- What are the most beneficial gains for you after graduation?
- In which areas do you believe that graduates need further development?

The second step of the preparation phase, which includes the determination of the program-specific goals and objectives were carried out by the departments. Each department re-evaluated and revised its existing program goals and objectives (competencies) based on the new mission statement of FoB.

The third phase included the determination of the strategic goals, objectives, and performance indicators of FoB. This was carried out by the meetings of the Dean's office with the Strategic Plan Committee, Department Chairs, and vice chairs. The outcomes of these meetings were finalized and approved by the Faculty Senate.

Considering the mission and vision of the FoB, the Faculty defined its strategic goals, objectives, and performance indicators in parallel with Dokuz Eylul University's strategic goals, objectives, and performance indicators. These strategic goals and objectives by the Faculty of Business are provided in Table 1.

#### **Table 1: Goals and Objectives**

Goal 1 Improving Scien	tific and Innovative Research Capacity
Objective 1.1	Improving Academic Skills, Qualified and Effective Research Capacity
Objective 1.2	Improving Quantity and Quality of National and International Scientific Publications
Goal 2 Improving the Q	uality of Education and Training
Objective 2.1	Improving Internationalization in Education and Research
Objective 2.2	Continuous Improvement and Development of Education and Training Programs
Objective 2.3	Supporting Education and Training Oriented Professional Development of Academic Staff
Objective 2.4	Developing Students' Learning Motivations
Goal 3 Strengthening In	stitutional Capacity, Improving Interaction with Stakeholders and Quality of Social Service





## Objective 3.1Developing and Improving Stakeholder Related ActivitiesObjective 3.2Development of the Quality Assurance System in All Processes of the Institution

#### INTERNAL ANALYSIS OF THE FACULTY

The medium of instruction at Dokuz Eylul University Faculty of Business is English. The student population is 2263. There are five departments at the Faculty. These departments are Business Administration, Economics, Tourism Management, International Relations, and International Trade and Business. Besides, in the areas of Business Administration, Economics, and International Relations, there are double-degree programs jointly carried out with Dokuz Eylul University (DEU) and University at Albany, SUNY (State University of New York).

As of 2020, there are 29 Professors, 20 Associate Professors, 14 Assistant Professors, 6 Instructors, and 26 Research Assistants - 95 Faculty members in total- at the Faculty. As substantial resources, we have 29 classrooms, computer laboratories, 1 conference hall, 1 study hall, offices of academic staff, and administrative offices.

The Faculty of Business' priorities in the area of education can be summarized as personalized education, the use of the latest education methods, and internationalization.

All classes at the Faculty are conducted in 40-person classes on average. Keeping the class size small and having an "open door" policy play an important role in creating positive and strong communication between students and the academic staff. These two policies of the Faculty are of great importance in achieving the goal of personalization of education. In this way, students are in constant communication with the faculty members and the Faculty Administration regarding both information exchange and career plans. As a result, most of our students have the chance to have internships and work in national and international projects of faculty members, and when they graduate, they quickly get a job. In addition, students can plan their careers by specializing in the field they want, thanks to the minor and specialization options offered within the sub-fields of the departments. Many activities such as career days, meetings, summits, seminars, and workshops under the roof of the clubs, which are completely managed by the students every year at the Faculty, continue with the support of the Faculty administration and have a great impact on both the personal development and social life of the students.

Internationalization objective is in cohesion with globalization process which can be seen in all of the fields of social sciences. Thus, the Faculty has many bilateral cooperation agreements in the extent of the Erasmus Program, Mevlana Program, and academic collaboration agreements with the universities in the United States, Russia, South Korea, Kazakhstan, and India. These agreements provide many students, administrative and academic staff the opportunity of exchange. Moreover, many academics of the Faculty of Business is involved in short-term visiting activities to the partner universities and participates in lectures and seminars. Providing students an international experience before graduation is one of the Faculty.

In addition to this, regularly every year, in May more than 10 academics from partner universities visit the Faculty giving lectures as part of the 'International Week' which is the main internationalization at home activity. Moreover, the international exchange students who study at the Faculty enable our students to have the opportunity to participate in classes with international students who come from partner universities.

In sum, in the Faculty of Business where students are not lost in the crowd, education is provided using the most modern materials and techniques. Students are well motivated and equipped with the latest scientific knowledge and skills in line with the requirements of a competitive global work environment as well as social and cultural values. The priority of modern education methods is supported by the presence of innovative curricula, modern technological facilities, smart classrooms, and innovative software. There are projectors and computers in all of the classrooms and also two computer labs and one IT office serve students. Finance Lab has enabled students to do real-time financial analysis. Moreover, there is wireless internet within the classrooms and common areas of the Faculty.

The faculty building consists of one structure including four integrated blocks. In the North East of the Faculty building the Faculty of Maritime Studies; in the South of the Faculty, the Science and Letters Faculties are located. There are five floors including the basement and ground floor. The student canteen, finance laboratory, technicians' room, utility room, and two classrooms are located in the basement. Most of the classrooms, computer lab, student administrative, IT, administrative offices belonging to the International Office, and administrative staff's restrooms are located on the ground floor. Classrooms, offices of the Department of Business academic staff, one restroom, and system office are located on the first floor. Seminar rooms and offices that belong to the Department



of Economics, International Relations, International Trade and Business, and Tourism Management academic staff are placed on the second floor. Offices that belong to the Faculty Secretary, the Dean, and the Dean's Secretary, Human Resources, Administrative and Fiscal Affairs, and one meeting room, the Faculty Journal Editor's office are located on the top floor of the building.

The Faculty of Business was initially and temporarily housed within the DEU Dokuz Cesmeler campus. In the year 2000, the Faculty moved to its present building in the DEU Tinaztepe campus. The Faculty of Business provides teaching and training activities in the Buca Tinaztepe Campus within 10.000 thousand square meters indoor area. At the entrance of the Tinaztepe Campus, a central bus stop is located and transportation within the Campus is held by ring service busses run by the University.

The Faculty owns 27 classrooms of different sizes, 2 smart classrooms, 2 computer laboratories, 4 meeting rooms, 1 conference hall, 1 reading hall, 1 finance lab, and 1 canteen. Students have the access to use many references and journals in the reading hall of the Faculty, and in the Central Library which is located in the Tinaztepe Campus. Tinaztepe Campus provides several social and cultural activities to students through social facilities, activity centre, and sports facilities. Tinaztepe Campus offers the opportunity to students engaging in volleyball, basketball, table tennis, football activities.

#### STRATEGY DEVELOPMENT

#### DEU MISSION

To enhance the economic, cultural, and social wellbeing (wealth) of humanity through education and research activities.

#### DEU VISION

To be a research and education center that shapes the future of entrepreneurship and innovation.

#### FACULTY OF BUSINESS MISSION

To educate entrepreneurs and leaders who have an international perspective, can keep pace with contemporary needs, and have learned lifelong learning; conduct activities that support sustainable development goals, and quality research.

#### FACULTY OF BUSINESS VISION

With its approach to education and efforts to add value, the vision of Dokuz Eylul University Faculty of Business is to become one of the outstanding higher education institutions at the national and international level.

#### Core Values

Core values of the Faculty of Business are;

Tolerance, Self-Confidence, Unity, Creativity, Entrepreneurship.

#### MONITORING AND ASSESSMENT PHASE

Whether the targets partaking at the Faculty's current strategic plan have been fulfilled or not is closely followed and assessed firstly by the Dean's Office and then by the Rectorate with the annual activity reports. In these activity reports, how some targets were realized and for which reasons and obstacles other targets could not be realized are assessed. For instance, our Faculty has fulfilled the great majority of the 14 targets defined within the scope of the 2019-2020 academic year's strategic aims despite the drawbacks of the pandemic. In addition, preparations were made for the new mission and strategic aims within the scope of the AACSB accreditation works. The results of these works are reflected in the forthcoming period's plans.

The Faculty of Business realized the preparations of the fourth five-year strategic plan in 2020. Strategic planning started to be implemented in public institutions with the Public Financial Management and Control Law No. 5018, in which performance-oriented results and outputs rather than processes are evaluated since 2006. A Strategy Committee was established to prepare and follow up the faculty's strategic plan. In addition, Quality and Assurance of Learning (AOL) committees were established to carry out the self-



assessment of the Faculty's achievement of its objectives. Strategic Plan Evaluation will be made every six months to assess the progress in meeting the targets.

#### Analysis of the Legislation

Higher Education Council's Law No. 2547, Public Procurement Law No. 4734, Public Procurement Contracts Law No. 4735, Public Finance Management and Control Law No. 5018, Court of Accounts Law No. 6085, Public Procurement Law No. 2886, and Civil Servants Law No. 657 are the important laws that both our University and our Faculty are subject to. The bureaucratic obstacles experienced due to the restrictions in this legislation and frequent regulations or the obligations arising from them are quite determinant for the Faculty of Business, especially in the use of resources.

#### Analysis of the Top Policy Documents (UNIVERSITY ALIGNMENT)

For the Faculty of Business of Dokuz Eylul University, the strategic plan of the University is considered to be the most important top policy document. When this strategic plan is analyzed, these three aims determined by our University stands out:

- 1. To improve the capacity of scientific and innovative research
- 2. To improve the quality of education
- 3. To strengthen the institutional capacity, to improve the interaction with the stakeholders, and to improve the quality of the social services

Similar aims came forward during the studies conducted for the Faculty of Business' strategic plan and a strategic plan consistent with that of our University has been prepared.

#### Determination of Areas of Activities, and Products and Services

Area of Activity	Products and Services
Education	<ol> <li>Accredited education</li> <li>Courses -other than lectures- offered by the Faculty</li> <li>Exchange programs</li> <li>Distance education</li> <li>Certificated career development and training programs</li> </ol>
Science and Research	<ol> <li>Scientific publications</li> <li>Graduate-level dissertations</li> <li>Scientific meetings</li> <li>Research projects</li> <li>University-Industry Cooperation</li> <li>Entrepreneurship services</li> <li>Expertise and consultancy service</li> </ol>
Activities for the improvement of the institutional capacity and the society	<ol> <li>Student and graduate services</li> <li>Administrative services</li> <li>Technical services</li> <li>Financial services</li> <li>Scientific, culture-art and sports services</li> <li>Lifelong learning and training services</li> <li>Social responsibility projects</li> <li>Mentorship and consultancy</li> </ol>

#### Analysis of the Stakeholders

STAKEHOLDERS		Employees	Served ones	Main Partner	Strategic Partner
Students	Internal		*	*	



Academic staff	Internal	*	*	*	
Administrative staff	Internal	*		*	
Dokuz Eylül Technology Transfer Office (DETTO) / Dokuz Eylül Technology Development Zone (DEPARK)	Internal	*		*	
Higher Education Council (YÖK)	External			*	
Measuring, Selection and Placement Center (ÖSYM)	External			*	
Ministry of Finance	External			*	
Ministry of Health	External			*	
Ministry of Labour and Social Security	External			*	
Ministry of Science, Industry and Technology	External			*	
Ministry of National Education	External			*	
Court of Accounts	External			*	
Judicial Bodies	External			*	*
Ministry of Development	External			*	
State Personnel Administration	External			*	
The Scientific and Technological Research Council (TÜBİTAK) – Turkish Academy of Sciences (TÜBA)	External				*
Professional Associations	External		*		*
Governorship	External		*		*
Municipalities	External		*		*
Non-governmental organizations	External		*		*
Universities in Turkey	External		*		*
Universities Abroad that we have agreements with	External		*		*
Other Public Institutions	External		*		*
EU agencies	External				*
National and International Research Centers	External				*
Employers	External		*		*
Media organs	External				*
Graduates	External				*
Parents/Custodians of Students	External		*		



Suppliers	External		*	
İzmir Development Agency	External	*		*
Other Agencies - Domestic and Abroad	External	*		*
International Institutions and Organizations	External	*		*

#### Differentiation Strategy

#### **Position Preference**

Dokuz Eylul University has applied to the Council of Higher Education (CoHE) as a nomination candidacy in the content of the Research Focused Mission Differentiation and Specialization Project in 2020. Within this scope, Self-Evaluation Report is prepared and our university's objectives including 5 years which relate to performance indicators (defined according to Common Success Measures of Universities), are identified considering historical data and present situation.

Our university, which was selected as a pilot in the Internationalization Strategy and Goals document of CoHE, aims to be one of the leading institutions in global knowledge production networks with this plan. The Faculty of Business is the faculty that contributes the most to this goal of our university with its academic publications, international student and academic collaborations and activities, and partnerships. Despite limited resources and a relatively small number of employees, its success is the result of the steps it has taken in internationalization since its establishment, as a result of the fact that it is a part of the faculty's culture. To become an academic in our faculty, overseas experience is strongly encouraged. The only school in the university that has this criterion is the Faculty of Business.

In parallel with our university's common objectives, the Faculty of Business makes a difference with its qualified academic articles and publishing, qualified education, entrepreneurship, and sustainability efforts and differentiates itself from similar faculties.

The Faculty of Business puts high emphasis on the accreditation of courses and programs in an international area. Thus, the Faculty is applied for international AACSB accreditation and the process is ongoing. In addition to this, the Faculty's business program is accredited by ACCA and CFA.

ACCA is a global professional association certifying accounting professionals as having competencies at international standards and ACCA has the authority to license in this regard. ACCA certification gives international career opportunities and provides privileges to accounting professionals throughout their careers. Our graduates who have the accounting specialization as stated in the Diploma Supplement have exemption opportunities from the exams they will take to obtain the ACCA certificate, which will take their careers one step further in both national and international arena thanks to ACCA Accreditation.

CFA (Chartered Financial Analyst) Institute, one of the most respected financial institutions in the world, is an internationally operating non-profit association of investment professionals. The CFA Institute provides professional qualification certification which gives international business opportunities in the field of finance. CFA Accreditation delivers scholarship opportunities in international CFA certification exams for our students. It also offers free access to learning tools such as online lectures, e-books, case studies related to ethics issues, sample quizzes as well as the Financial Analyst Journal which is among the international academic journals with a high impact rate and includes many up-to-date research reports in the field of investment. CFA Accreditation offers the knowledge and skills to meet the needs of the financial sector and the privilege of graduating from a CFA affiliated program.

Our school, unlike other Business Faculties, has an International Relations Department. The presence of the Department of International Relations has an added value to our faculty. Globalization is undeniably important; in today's world where states, international organizations, and multinational companies are intertwined, it is important to understand how states and markets interact and shape each other. In this context, elective courses offered by the Department of International Relations, such as Globalization and International Relations, International Political Economy, Development and the Politics of Inequality, can be taken by students of departments other than the Department of International Relations. This ensures that our faculty has a structure that develops global thinking and assessment skills for all its students.



Entrepreneurship stands out as another prominent focus in the mission of the Faculty of Business. Entrepreneurship, which has been one of the five core values of the faculty since its establishment, has been observed as a field chosen by students intensively after graduation. With the knowledge, skills, and experience gained by the courses and student clubs in the faculty, our students from all departments graduate with both motivation and self-confidence to become entrepreneurs. The curriculum structure, which offers minor opportunities in different departments, makes not only business students, but also students of all other departments competent in this subject. Partnerships with non-governmental organizations (sometimes in a structure that is intertwined with the courses, and sometimes separately), allow our students to have knowledge and experience in civil society studies as well as their education. Social Responsibility Course, which is carried out in cooperation with the Aegean Forest Foundation, and the collaborations of IZIKAD and EGIAD are examples of this.

#### Location Preference

As mentioned in the mission of the school, the Faculty devotes its self to engage in academic and social activities which serve sustainable development goals set by United Nations. Social responsibility projects with Aegean Forest Foundation, adding new courses to the curriculum, and relevant activities about gender equality are examples of this devotion.

In line with its updated mission and internationalization goal, the Faculty of Business has determined the areas it will contribute academically and socially, and has taken the sustainability goals of the United Nations aimed to be achieved by the end of 2030 as its road map.

Our faculty, which carries out projects, lectures, academic publications, social activities under the titles of,

- Qualified Education,
- Gender Equality,
- Accessible and Clean Energy,
- Climate Action,
- Peace, Justice and Strong Institutions.

The Faculty will work to diversify, increase and more closely follow its activities in this field together with the 2021-2025 strategic plan. Some of the activities within this scope are:

- IklimDE project (Building Social Capacity on Climate Change in Higher Education: Perception Management, Awareness Raising and Resilience Project) is a European Union IPA project and Funded by the Central Finance and Contracts Unit of Turkey. The project was carried out between September 2017 and September 2019. In the project, Prof. Dr. Yasemin Arbak, Prof. Dr. Canan Madran, Assoc. Prof. Dr. Banu Demirel, Assoc. Prof. Dr. Sumeyra Duman, Assist. Prof. Dr. Beyza Sumer, Res. Assist. Dr. Nilay Bicakcioglu Peynirci took place.

- Project POWERS (Peace, War, and the World in European Security). European Union ERASMUS+ Project. The project is about challenges to the security of the European Union and its neighbors. The project started in September 2018 and is currently ongoing. Prof. Dr. Gul Mehpare Kurtoğlu Eskisar, Assoc. Prof. Dr. Muge Aknur, Assist. Prof. Dr. Zuhal Unalp Cepel, Res. Assist. Dr. Sevgi Cilingir, Res. Assist. Tugcan Durmuslar and Res. Assist. Sinem Abka from the Department of International Relations are involved in this project.

- The DIGIMATES Project (Development of Innovative, Gamified and Interactive Method for Advanced e-Teaching and Elearning of Skills) is supported by the European Union Erasmus+ program, which started in March 2021 and is currently ongoing. This project aims to design and implement DigiMates innovative method that will enable online game-based learning to improve the quality of e-learning. In particular, it has the objectives of increasing the participation of millennials in the e-learning process, encouraging the acquisition of additional skill sets, and at the same time enabling virtual mobility. We are one of the five partner institutions in the project coordinated by the University of Ljubljana. Institutions involved in the project are Dokuz Eylul University, Turkey; University of Ljubljana, Slovenia; University of Leon, Spain; University of Gdansk, Poland; Heilbronn University,



Germany. In this project, as Dokuz Eylül University, our main contribution will be to prepare comprehensive, internationally valid guidelines for the development and sustainability of the quality assurance system in e-learning. Prof. Dr. M. Banu Durukan Sali, Assoc. Prof. Dr. Aysun Kapucugil Ikiz and Assoc. Prof. Dr. Banu Demirel are involved in the project.

#### Preference of Value Presentation

Position preference and success location preference are identified according to Dokuz Eylul University's research-oriented policy. Table 2 shows the service set of value preference presentation which is prepared considering position preference and success location preference.

#### **Table 2: Value Preferences**

Factors/Preferences	Eliminate	Reduce	Enhance	Innovate
Interdisciplinary Projects			Х	
High Impact Factor Publications			Х	
International Cooperation			Х	
Effective Exchange Programmes			X	
Continuous Enhance of Education			X	
Accreditation of Education Programmes			X	
Interaction with Graduates			Х	
Life Long Learning			X	
Society Originated Activities			Х	
Corporate Reputation Activities			X	X



Core Competence Preference





Considering Dokuz Eylul University's research-oriented position and to maintain this, research-oriented structure and culture, eligibility of doing research and transforming outputs of academic research into value-added products are considered core competencies of the Faculty of Business.





#### **Appendix 1: SWOT Analysis**

Internal Envi	ronment
Strengths	Weaknesses
<ul> <li>A culture that creates horizontal hierarchy feeling within the departments</li> <li>Freedom of thought and expression in the Faculty</li> <li>Strong communication and relations between students and academics</li> <li>Strong relations with alumni</li> <li>Social media usage</li> <li>Foreign language education</li> <li>Minor, concentration, and double major opportunities</li> <li>Education in a Foreign Language (English)</li> <li>International education</li> <li>Explanation of ideologies in a neutral way</li> <li>Participation of business sector managers in the Faculty courses</li> <li>Recognition of voluntary internships</li> <li>Offering both makeup/resit exams and summer schools</li> <li>Social responsibility projects</li> <li>Qualified Academic Staff</li> <li>A rise in the number of international students</li> <li>An internationally valid diploma</li> <li>International exchange opportunities</li> <li>Faculty Scholarship</li> <li>Seminar and conference activities</li> <li>Orientation Week</li> <li>Alumni meetings</li> <li>Offering an awareness course about gender equality and having relevant activities</li> <li>The warm atmosphere of the Faculty's physical infrastructure and internal design</li> </ul>	<ul> <li>Insufficient budget for social activities like theatre, sport, etc.</li> <li>Difficulty of Campus Access</li> <li>Limited opportunities for Food &amp;Beverage</li> <li>No required internship (except the Department of Tourism Management)</li> <li>A limited number of international lecturers</li> <li>Limited campus life and spring festivals</li> <li>A limited number of social activities</li> <li>Unfair distribution of Erasmus quotas between the departments</li> </ul>





#### **External Environment**

Opportunities	Threats
<ul> <li>University and private sector cooperation</li> <li>Having all of the departments in the same faculty may create a network for the future.</li> <li>Instructors' support for students</li> <li>The reputation of the Faculty</li> <li>Job opportunities for students provided by the Faculty</li> <li>Maintaining student-business communication with conferences and seminars</li> <li>Strong Cooperation with Alumni (providing internship and job opportunities for students)</li> <li>Being a state university offering business education in English</li> <li>The high number of Erasmus and Mevlana agreements.</li> <li>The city of Izmir attracts the young generation</li> <li>Because of trade, the city of Izmir has a broad job network and easy connection to industry regions</li> <li>New lines of business</li> <li>International trade and Business Department is rare in Turkey</li> </ul>	<ul> <li>Pandemic</li> <li>Economic instability in the country and the world</li> <li>Foreign Affairs</li> <li>The growing number of universities in the country</li> <li>The high number of faculty of business graduates</li> <li>Industrial engineering is a threat for business graduates</li> <li>The multi-language expectation in the business, so English is seen as inadequate</li> <li>Problems related to Campus</li> <li>Lack of social facilities near the Faculty</li> <li>Inadequate number of job and internship opportunities in Izmi</li> <li>Earthquake Risk</li> <li>IT (programme and application etc.) expectation of businesses</li> <li>Since the number of research assistants is scarce, it is hard to maintain the sustainability of education in the future.</li> <li>Economic problems – a decrease in the Faculty Budget</li> <li>Inadequate foreign language education in prep class</li> </ul>



### **Appendix 2: Objective Cards**

<b>OBJECTIVE CARD 1.1</b>									
Goal 1	Improv	Improving Scientific and Innovative Research Capacity							
Objective 1.1	Improv	ving Aca	demic S	Skills, Q	ualified	and Effe	ective Re	esearch Capacity	
Responsible Unit	Vice D	ean Res	ponsible	e for Aca	ademic /	Affairs			
Cooperating Units	<ul> <li>FoB: FoB Departments <ul> <li>International Students and Scholars Office (ISSO)</li> <li>Sustainability Committee</li> </ul> </li> <li>Entrepreneurship Committee</li> <li>Faculty Sufficiency and Qualification Committee</li> <li>University: Research Centers <ul> <li>Academic Research Projects (BAP) Coordination Unit University Project Support Unit (PRODEB)</li> </ul> </li> </ul>								
Performance Indicators	2020	2021	2022	2023	2024	2025	Obs. Freq.	Rep. Freq.	
P.I. 1.1.1 Number of Externally Supported National Projects Approved	3	1	1	2	2	3	6 Mo.	Yearly	
P.I. 1.1.2 Number of BAP- Supported Projects Approved	0	1	1	1	1	1	6 Mo.	Yearly	
P.I. 1.1.3 Number of Projects with International Partners/Support Approved	0	2	2	2	3	3	6 Mo.	Yearly	
P. I. 1.1.4 Number of students Participating in Projects	4	4	5	5	6	6	6 Mo.	Yearly	
P.I. 1.1.5 Number of Researchers Participating in Projects	5	10	10	10	10	10	6 Mo.	Yearly	
P.I. 1.1.6 Number of Entrepreneurship and Sustainability Related Projects	0	1	2	2	3	3	6 Mo.	Yearly	
Risks	Decrea	ising nat	ional/in	ternatior	nal resou	irces/gra	nts for r	esearch.	
Strategies	develo	pment w	vithin th	e faculty	and in o	cooperat	ion with	for project (AKADEMİ-DE) ations and	



	submission of projects. 1.1.2. Incentivize research experience abroad by academic personnel through international partnerships and networks (Businet, NIBS, and NICE Network). 1.1.3. Incentivize full participation by all researchers, including students, in research projects. 1.1.4 Hosting researchers with a high potential for cooperation (Eg: International Week combined with International Research Conference + Project Market)
Estimated Costs	8,000 € (NICE Network Annual Conf 2,000 + Businet Membership & Conference 3,000 + NIBS Membership & Conference 3,000)
Findings	Training held for improvement of research capacity by the University and Faculty is not systematic enough. Work on project preparation and related briefings are not conducted regularly. Insufficient participation by students in projects and patenting processes. An insufficient number of applications on externally funded projects.
Needs	Facilitating and monitoring active participation in training conducted to increase research capacity. Facilitating and monitoring active participation in project preparation training and related briefings. Development of student-academic personnel cooperation in internally and externally funded projects especially for work done with graduate students.



<b>OBJECTIVE CARD 1.2</b>											
Goal 1	Improving Sci	Improving Scientific and Innovative Research Capacity									
Objective 1.2	Improving Qu Publications	Improving Quantity and Quality of National and International Scientific Publications									
Responsible Unit	Vice Dean Re	sponsible for A	Academi	c Affairs							
Cooperating Units	Sustaina Entrepre University: Re	FoB: Departments of FoB Sustainability Committee Entrepreneurship Committee University: Research Centers University Library and Documentation Department									
Performance Indicators	2020	2021	2022	2023	2024	2025	Obs. Freq.	Rep. Freq.			
P.I. 1.2.1 Academic Publications per Academic Personnel in International Indices	0.97	1	1.05	1.1	1.15	1.2	6 Mo.	Yearly			
P.I. 1.2.2 Academic Publications per Academic Personnel in National Indices	0.46	0,47	0,49	0,51	0,53	0,55	6 Mo.	Yearly			
P.I. 1.2.3 Number of Journals in SCI, SCI- EXP, SSCI and AHCI Indices (Cumulative)	0	0	0	0	0	1	6 Mo.	Yearly			
P.I. 1.2.4 Number of citations received in the previous year for last five years' publications (Google Scholar)	1197	1210	1220	1230	1240	1250	6 Mo.	Yearly			
P.I. 1.2.5 Number of proceedings	38	39	40	41	42	43	6 Mo.	Yearly			
P.I. 1.2.6 Number of book chapters/books	38	39	40	41	42	43	6 Mo.	Yearly			
P.I. 1.2.7 Number of publications on	24	26	28	30	32	34	6 Mo.	Yearly			



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sustainability issues and entrepreneurship.											
Risks	Difficulties in monitoring publication performance due to data entry into various databases.										
Strategies	<ul> <li>1.5.1 Implementing incentive mechanisms to increase the quality and quantity of publications.</li> <li>1.5.2. Organizing workshops/seminars on publishing and research.</li> <li>1.5.3. Implementing incentive mechanisms to increase international cooperation and research in sustainability and entrepreneurship.</li> <li>1.5.4. Forming a Faculty Sufficiency and Qualifications Committee</li> <li>1.5.5. Improve procedures for documentation of faculty intellectual contributions and professional development.</li> <li>1.5.6. Coordinating the demands of academic staff from Central Library for subscription to journal and data databases (i.e. datastream, etc).</li> </ul>										
Estimated Costs	10,000€										
Findings	Insufficient an Insufficient an						p and sust	ainability.			
Needs	Creating opportunities for entrepreneurship and sustainability-related research and increasing international cooperation for publications. Incentivizing researchers who have a high potential to publish. Increasing the number of graduate students. Preparing a database of alumni entrepreneurs.										



	OBJECT	FIVE C	<b>ARD 2.</b> 1	l <b>.</b>							
Goal 2	Improving the Qua	lity of E	Education	n and Tra	ining						
Objective 2.1	Improving Internat	Improving Internationalization in Education and Research									
Responsible Unit	Vice Dean Responsible for Internationalization										
Cooperating Units	FoB: Departments of FoB International Students and Scholars Office (ISSO) Student Affairs Office Internationalization Committee										
	International	Public	Relation	s Commi	ittee						
	Teaching Eff	fectiven	ess Com	mittee							
	University: University	sity Inte	rnationa	l Relatio	ns Office	e					
	Student Affairs Office										
Performance Indicators	2020	2021	2022	2023	2024	2025	Obs. Freq.	Rep. Freq.			
P.I. 2.1.1 Number of International Students in FoB/Total Number of Continuing Students (%) (Incoming+Degree seeking)	6	6	6	7	7	7	6 Mo.	Yearly			
P.I. 2.1.2 Number of International Exchange Agreements (MOU+Erasmus+Mevlana)	64	68	68	70	70	72	6 Mo.	Yearly			
P.I. 2.1.3 Number od Incoming Students in International Exchange Programs	21	20	30	40	45	45	6 Mo.	Yearly			
P.I. 2.1.4 Number of Outgoing Students in International Exchange Programs	65	48	60	70	75	80	6 Mo.	Yearly			
P.I. 2.1.5 Number of Joint and Double Degree Programs at Undergraduate/Graduate Levels (Cumulative)	3	3	3	3	4	4	6 Mo.	Yearly			
P.I. 2.1.6 Number of Academic and Educational Activities at the International Scale (IW+International Conference)	1	2	2	2	2	3	6 Mo.	Yearly			
P.I. 2.1.7 Number of students							6 Mo.	Yearly			



taking part in short international educational programs and projects	2001	250	300	350	400	450					
Risks	The decline in grants and insufficiency of grants for trips abroad. Income levels of outgoing students in exchange programs being too low for the destination country. Nonuniversity related risks in attracting international students.										
Strategies	<ul> <li>2.1.1 Improving the efficiency of international exchange and cooperation programs.</li> <li>2.1.2 Improving joint/dual diploma programs.</li> <li>2.1.3 Improving relations with(in) the international networks (Businet, NIBS &amp; NICE Network) and partners.</li> <li>2.1.4 Promoting organization of educational and academic events (activities).</li> <li>2.1.5 Encouraging and participating in international competitions with student teams.</li> <li>2.1.6 Providing language courses to administrative staff.</li> <li>2.1.7 Improving the website and social media content.</li> </ul>										
Estimated Costs	5,000 € (PR expensional composition of the second			osts for s	students	for partic	ipating ir	1			
Findings	Insufficient foreign language skills of administrative staff. Insufficient PR activities. Insufficient information on the Internet in foreign languages.										
Needs	Improving international academic personnel movements. Improving international promotional activities. Development of programs towards the improvement of foreign language skills for administrative staff. Improvement of website and other social media content in foreign languages.										

<sup>&</sup>lt;sup>1</sup> International Week: 165; Global Entreprneurship Week: 23: S. Korea Winter School: 6; IBAC: 6



		OBJ	ECTIVE	CARD 2.2	2						
Goal 2	Improving	g the Quali	ty of Educ	ation and	Training						
Objective 2.2	Continuou	Continuous Improvement and Development of Education and Training Programs									
Responsible Unit	Vice Dear	Vice Dean for Student Affairs									
Cooperating Units	FoB: Departments of FoB International Students and Scholars Office (ISSO) Alumni Office and Committee University: Career Development and Alumni Relations Office										
Performance Indicators	2020	2021	2022	2023	2024	2025	Obs. Freq.	Rep. Freq.			
P.I. 2.2.1 Number of Programs Internationally Accredited (Cumulative)	0	0	0	0	4 Underg raduate progra ms + 13 Gradua te progra ms	4 Underg raduate progra ms + 13 Gradua te progra ms	6 Mo.	Yearly			
P.I. 2.2.2 Number of Students Doing a Minor	22	25	27	28	28	29	6 Mo.	Yearly			
P.I. 2.2.3 Number of Students Doing a Double Major	10	10	12	12	12	13	6 Mo.	Yearly			
P.I. 2.2.4 Number of Courses Supported with the Learning Management System (Cumulative)	5	50	50	50	50	50	6 Mo.	Yearly			
P.I. 2.2.5 Number of accreditations/affiliations from professional organizations (CFA, ACCA)	2	2	3	3	4	4	6 Mo.	Yearly			



P.I. 2.2.6 Number of Courses Emphasizing Sustainability and Entrepreneurship <sup>2</sup>	36	36	37	37	37	37	6 Mo.	Yearly		
P.I. 2.2.7 Number of students who take courses on sustainability and entrepreneurship	1005	1015	1020	1025	1030	1035	6 Mo.	Yearly		
Risks		High costs of international accreditation processes and budget constraints. Inadequacy of national accreditation institutions in some fields.								
Strategies	<ul> <li>2.2.1 Increasing the number of accreditations/affiliations from professional organizations following contemporary needs and expectations.</li> <li>2.2.2 Increasing information activities related to minor/ double major opportunities.</li> <li>2.2.3 Promoting accreditation-related activities and organizing information events.</li> <li>2.2.4 Increasing the number of students taking courses on entrepreneurship and sustainability in all education programs.</li> <li>2.2.5 Implementation of certificate programs and summer schools related to entrepreneurship and sustainability.</li> <li>2.2.6 Developing a standardized system to monitor and evaluate outcomes of teaching models.</li> </ul>									
Estimated Costs	AACSB C	Costs~\$100	000 + NIB	S Cost (ac	creditatior	n)~\$2500				
Findings				aving a mi m of alum		ble major.				
Needs	Close monitoring of national and international developments of the curriculum. Application to national and international accreditation institutions. Alumni tracking system.									
	OBJECTIVE CARD 2.3									
Goal 2	]	Improving	the Qualit	y of Educ	ation and	Fraining				
Objective 2.3         Supporting Education and Training Oriented Professional Deve           Academic Staff         Supporting Education and Training Oriented Professional Deve						ssional Develo	opment of			
Responsible Unit		Vice Dean	Responsil	ole for Edu	ication					

<sup>&</sup>lt;sup>2</sup> Courses on Entrepreneurship: UG: MNO 4235; FIN 4237; IBS 4155; IBS 4159; TMT 4033; FBA 3001; GRAD: MBA5084; DIS 5032; TMI 5066.

Courses on Sustainability: UG: MRK 4218; FIN 4238; ECO 4123; ECO 4216; ECO 4420; ECO 4427; ECO 4428; ECO 4429; IBS 3196; IBS 4158; IBS 3493; TMT 3023; TMT 4012; TMT 4026; TMT 4027; FBA 3005; FBA 1307; GRAD: MBA 5082; ECN 5035; ECN 5055; ECN 5060; TUI 5064; TUI 5082; ECN 6043; TUI 6193; TUI 6181; TUI 6080



Cooperating Units	FoB: Departments of FoB Teaching Effectiveness Committee Quality Committee AOL Committee University: AKADEMİ-DE DEUZEM Quality Committee										
Performance Indicators	2020	2020         2021         2022         2023         2024         2025         Obs. Freq.         Rep. Freq.									
P.I 2.3.1 Number of activities organized for Training the Trainers	3	3	3	4	4	5	6 Mo.	Yearly			
P. I 2.3.2 Number of Instructors Participating in the Training the Trainer activities	45	50	55	60	65	70	6 Mo.	Yearly			
P. I 2.3.2 Results of the Teaching Evaluations (Average)	-	73	73	74	74	75	6 Mo.	Yearly			
Risks	Technolo	ogy adap	tion prob	olems of	the digit	al immig	grant gen	eration.			
Strategies	methods, 2.3.2. Or of the use 2.3.3. Co effective quality ir 2.3.4. Pro the facult	assessm ganizing e of instr ntinuous ness of e nprovem omoting ty.	ent and training uctional improve valuation ent. a lifelon	evaluation the train technolo ement of an and im g learnin	on, perso ner activi ogies. Eeducation provement og approa	nal deve ities to in on and in ent activit ach by ir	elopment, herease the hereasing ities with htroducin	ne effectiveness			
Cost Estimation	2,000€										
Findings	Insufficie Course e Low mot	valuatior	ns were s	uspende	d by the	Univers	ity.	in education.			
Needs	The expe Course e			ew gener	ation (di	gital nat	ives).				

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#### **OBJECTIVE CARD 2.4**



Goal 2	Improvir	ng the Qu	ality of l	Educatio	n and Tra	aining		
Objective 2.4	Developi	ing Stude	ents' Leai	ning Mo	otivations	5		
Responsible Unit	Vice Dean Responsible for Education							
Cooperating Units	FoB: Departments of FoB International Students and Scholars Office (ISSO) NGO Relations Committee Faculty Alumni Committee Entrepreneurship Committee Sustainability Committee University: Career Development and Alumni Relations Office							
Performance Indicators	2020	2021	2022	2023	2024	2025	Obs. Freq.	Rep. Freq.
P.I 2.4.1 Number of Internships (National + International)	26	105	105	115	126	136	6 Mo.	Yearly
P.I 2.4.2 Number of Activities for Preparation for Work-Life	1	5	5	5	5	5	6 Mo.	Yearly
P.I 2.4.3 Number of students who take part in Entrepreneurship and sustainability-related projects/activities	30	35	40	45	50	55	6 Mo.	Yearly
Risks	graduates	s in busii	ness life.	-		•	es expected	from
Strategies	<ul> <li>2.5.1. Diversifying career-centered activities and improving their effectiveness.</li> <li>2.5.2. Developing national and international internship opportunities to prepare students for work life.</li> <li>2.5.3. Developing supporting mechanisms to increase career-related activities.</li> <li>1.4.3 Promoting entrepreneurship/sustainability-related activities attended by students through increased cooperation with external institutions and alumni.</li> </ul>							
Cost Estimation	2,000€							
Findings	Low nun	nber of v	oluntary	internshi	ip opport	unities.		
Needs	Encourag projects. Supportin		-				ations to dev c life.	relop



#### **OBJECTIVE CARD 3.1**



Goal 3		Strengthening Institutional Capacity, Improving Interaction with Stakeholders and Quality of Social Service									
Objective 3.1	Develo	Developing and Improving Stakeholder Related Activities									
Responsible Unit	Dean's Office										
Cooperating Units	N A	FoB: Departments of FoB NGO Relations Coordinator Alumni Committee University: DEUZEM DESEM									
Performance Indicators	2020	2020 2021 2022 2023 2024 2025 Obs. Freq. Rep. Freq.									
P.I 3.1.1 Number of activities for alumni organized by the faculty	1	3	3	3	3	3	6 Mo.	Yearly			
P.I 3.1.2 Number of alumni attending activities organized by the faculty	54	250	260	270	280	300	6 Mo.	Yearly			
P.I. 3.1.3 Number of Activities NGOs	1	5	6	7	8	9	6 Mo.	Yearly			
P.I 3.1.4 Number of Social Responsibility Activities Conducted in Cooperation with Public or Private Sector Organizations	0	1	1	1	1	1	6 Mo.	Yearly			
P.I 3.1.5 Number of Community Activities (Panels, Seminars, Conferences, Invited Speakers, attendance to TV programs, Podcasts, Webinar, YouTube, etc.)	0	3	3	3	3	3	6 Mo.	Yearly			
Risks			to alumn straints re		joint acti	ivities wi	th other institutio	ns.			
Strategies	<ul> <li>3.1.1. Improving the activities of the NGO Coordinationship.</li> <li>3.1.2. Developing an alumni-tracking system.</li> <li>3.1.3. Diversifying alumni-related activities.</li> <li>3.1.4. Increasing cooperation with diverse groups of NGOs.</li> <li>3.1.5 Improving the effectiveness of the Volunteerism Studies course.</li> </ul>										
Cost Estimation	1,000€										



Findings	Limited reach to alumni.
Needs	Diversifying social responsibility projects aimed at contributing to the society carried out jointly with stakeholders and improving their activities. Encouraging the participation of relevant external stakeholders and community segments in FoB activities. Encouraging the active participation of students, academic and administrative staff in stakeholder-related activities.



OBJECTIVE CARD 3.2											
Goal 3	Strengtheni and Quality				/, Improv	ving Inter	action with	Stakeholders			
Objective 3.2	Development of the Quality Assurance System in All Processes of the Institution										
Responsible Unit	Vice Dean Responsible from Assurance of Learning and Quality										
Cooperating Units	Quali Assur	FoB: Departments of FoB Quality Assurance Committee Assurance of Learning Committee University: Quality Committee									
Performance Indicators	2020	2021	2022	2023	2024	2025	Obs. Freq.	Rep. Freq.			
P.I. 3.2.1 Number of PUKO Cycle Completions (Cumulative)	3	5	5	5	5	6	6 Mo.	Yearly			
P.I 3.2.2 The Ratio of the Number of Administrative Staff to the Number of Students	0,006	4,06	4,07	4,08	4,09	4,10	Every 6 months	Once per year			
P.I 3.2.3 The Ratio of the Number of Administrative Staff to the Number of Academic Staff	0,17	0,87	0,88	0,89	0,90	0,90	Every 6 months	Once per year			
P.I 3.2.4 The Ratio of the Number of Administrative Personnel Receiving At least One In-Service Training Each Year in the Total	7/15=0,5	15,0	17,0	18,0	19,00	20,00	Every 6 months	Once per year			
P.I 3.2.5 Number of Orange Flags	0	0	1	1	1	1	Every 6 months	Once per year			
Risks	Inability to	Lack of control on staffing decisions.         Inability to employ personnel with the same quality and quantity in place of the person who left.									
Strategies	3.2.1. Deve 3.2.2 Deve							irance system.			